

Razor Lil Crazy

Problem	Possible Cause	Solution
Product does not run	-Undercharged battery -Charger is not working	-Charge the battery. A new battery should have been charged for at least 12 hours before using product for the first time and up to 12 hours after each subsequent use. -Check all connectors. Make sure the charger connector is tightly plugged into the charging port and that the charger is plugged into a functioning wall outlet. Contact Razor Customer Service to get a replacement charger.
Product was running but suddenly stopped	-Loose wires or connectors.	-Check all wires and connectors to make sure they are tight.
Short run time	-Undercharged battery. - Battery is old and will not accept full charge.	-Charge the battery. A new battery should have been charged for at least 12 hours before using product for the first time and up to 12 hours after each subsequent use. - Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 2 years depending on product use and conditions. Replace only with a Razor replacement battery.
Product runs sluggishly	-Riding conditions are too stressful -Product is overloaded	-Use only on solid, flat, clean and dry surfaces, such as pavement or level ground. - Make sure you do not overload the product by allowing more than one rider at one time, exceeding the maximum weight limit, going to too steep a hill, or towing objects behind the product.
Sometimes the product doesn't run but other times it does	-Loose wires or connectors -Motor or electrical switch damage	-Check all wires connectors to make sure they are tight. -Contact your local Razor authorised service centre for diagnosis and repair. For the UK, this is Recreation Ltd. Please visit www.recreationltd.co.uk

