

Razor MX350

Problem	Possible Cause	Solution
-Motor bike does not run	-Undercharged battery -Loose wires or connectors	-Charge the battery. A new battery should have been charged for at least 18 hours before using the motor bike for the first time and up to 12 hours after each subsequent use. -Check all connectors. Make sure the charger connector is tightly plugged into the charging port, and that the charger is plugged into the wall. -Make sure power flow to the wall outlet is on. -Check all wires and connectors to make sure they are tight. -The fuse will burn out and automatically shut off the power if the motor is overloaded.
-Motor bike was running but suddenly stopped	-Burned-out fuse -Motor or electrical switch damage	-An excessive overload, such as too heavy a rider or too steep a hill, could cause the motor to overheat. Replace the fuse with a new one of equal amperage. Correct the conditions that caused the fuse to burn out and avoid repeatedly burning out fuse. -Contact your local Razor authorized service centre for diagnosis and repair.
-Short run time (less than 15 minutes per charge)	-Undercharged battery -Tyres are not properly inflated -Battery is old and will not accept full charge -Brakes are not adjusted properly	-Charge the battery. A new battery should have been charged for at least 18 hours before using the motor bike for the first time and up to 12 hours after each subsequent use. -Check all wires and connectors. Make sure the battery connector is tightly plugged into the charger connector, and that the charger is plugged into the wall. -The tyres are inflated when shipped but they invariably will lose some pressure between the point of manufacturing and your purchase. Refer to instructions on page 4 of this manual to properly inflate tires. -Even with proper care, a rechargeable battery does not last forever. -Average battery life is 1 to 2 years depending on product use and conditions. Replace only with a Razor replacement battery.
-Motor bike runs sluggishly	-Riding conditions are too stressful	-Use only on solid, flat clean and dry surfaces such as pavement or level

	<ul style="list-style-type: none"> -Tires are not properly inflated -Motor bike is overloaded 	<p>ground.</p> <ul style="list-style-type: none"> -The tyres are inflated when shipped, but they invariably will lose some pressure between the point of manufacturing and your purchase. -Make sure you do not overload the motor bike by allowing more than one rider at one time, exceeding the maximum weight limit, going up too steep a hill or towing objects behind the vehicle.
<ul style="list-style-type: none"> -Sometimes the motor bike doesn't run, but other times it does 	<ul style="list-style-type: none"> -Loose wires or connectors Motor or electrical switch damage 	<ul style="list-style-type: none"> -Check all wires around the motors and all connectors to make sure they are tight. -Contact your local Razor authorized service centre for diagnosis and repair.
<ul style="list-style-type: none"> -Charger gets warm during use 	<ul style="list-style-type: none"> -Normal response to charger use 	<ul style="list-style-type: none"> -No action required. This is normal for some chargers and is no cause for concern. If your charger does not get warm during use, it does not mean that it is not working properly.
<ul style="list-style-type: none"> -Motor bike makes loud noises or grinding sounds 	<ul style="list-style-type: none"> -Chain is too dry 	<ul style="list-style-type: none"> -Apply a lubricant such as 3 in 1™ or Tri-Flow™ to the chain.

