

Razor Pocket Mod

Problem	Possible Cause	Solution
-Product does not run	-Undercharged battery -Loose wires or connectors	-Charge the battery. A new battery should be charged for at least 18 hours before using the product for the first time and up to 12 hours after each subsequent use. -Check all connections. Make sure the charger port is tightly plugged into the charging port on the Pocket Mod, and that the charger is plugged into the wall. -Check all wires and connectors to make sure they are tight.
-Product suddenly stopped working while in use	-Burned out fuse -Motor or electrical switch damage	-The fuse will burn out and automatically shut off the power if the motor is overloaded. -An excessive overload, such as too heavy a rider or too steep a hill, could cause the motor to overheat. Replace the fuse with a new one of equal amperage. Correct the conditions that caused the fuse to burn out and avoid repeatedly burning out fuse. -Contact your local Razor authorized service centre for diagnosis and repair
-Short run time (less than 15 minutes per charge)	-Undercharged battery -Tyres are not properly inflated -Brakes are not adjusted properly	-Charge the battery. A new battery should have been charged for at least 18 hours before using the product for the first time and up to 12 hours after each subsequent use. -Check all wires and connectors. Make sure the battery connector is tightly plugged into the charger connector and that the charger is plugged into the wall. -The tyres are inflated when shipped but invariably will lose some pressure between the point of manufacturing and your purchase.
-Product runs sluggishly	-Riding conditions are too stressful -Tyres are not properly inflated -Product is overloaded -Brakes are not adjusted properly	-Use only on solid, flat, clean and dry surfaces such as pavement or level ground. -The tyres are inflated when shipped but they invariably will lose some pressure between the point of manufacturing and your purchase. -Make sure you do not overload the product by allowing more than one rider at one time, exceeding the 170 lb. maximum weight limit, going up a hill or towing objects behind the product.
-Sometimes the product doesn't run, but other times it does	-Loose wires or connectors -Motor or electrical switch damage	-Check all wires around the motor and all connectors to make sure they are tight. -Contact your local Razor authorized service centre for diagnosis and repair.
-Product makes loud noises or grinding sounds	-Chain is too dry	-Apply a lubricant such as 3 in 1™ or Tri-Flow™ to the chain.

