

**Razor Power Core E100 & E100S**

Problem	Possible Cause	Solution
Does not work out of the box	-Unit must be travelling at least 3 mph (5kmh) before motor will engage -Loose connection(s)	-Kick start to at least 3 mph (5kmh) while pressing the push button throttle to engage motor. -Check for loose connections/wires underneath the deck plate
-No longer works	-Loose connection(s) -No lights on charger -Undercharged battery -Battery will not hold a charge	-Check for loose connections/wires underneath the deck plate. -Check power to wall outlet and/or try a different outlet. -Check lights on charger: Plugged into wall - Green Plugged into wall & unit - Red (charging) Plugged into wall & unit - Green (charging complete) No lights/Blinking lights - Replace Charger -With no weight on the unit, lift up back end; manually (and carefully) spin rear wheel and press push button throttle to engage the motor. If motor engages - replace battery.
-Short run time/runs slow	-Riders weight -Riding conditions -Battery not fully charged -Old/damaged battery	-Do not exceed 120 lb (54 kg) maximum weight limit. -Use only on flat, dry surfaces. -Avoid inclines and areas with heavy debris. -Charge unit for a full 12 hours. -Replace battery. -Charge battery at least once a month when not in use. -Do not store unit in freezing or below freezing temperatures. Freezing will permanently damage the battery and greatly reduce ride time.
-Runs intermittently	-Loose connection(s)	-Check the wires around the throttle and connectors underneath the deck plate. -Replace - push button throttle.

