

Power Rider 360

Problem	Possible Cause	Solution
<p>Product does not run</p> 	<ul style="list-style-type: none"> -Undercharged battery. -Charger is not working. 	<ul style="list-style-type: none"> -Charge the battery. A new battery should have been charged for at least 12 hours before using the product for the first time and up to 12 hours after each subsequent use. -Check all connectors. Make sure the charger connector is tightly plugged into the charging port and that the charger is plugged into a functioning wall outlet. -Contact your closest Razor Customer Service to get a replacement charger.
<p>Product was running but suddenly stopped</p>	<ul style="list-style-type: none"> -Loose wires or connectors 	<ul style="list-style-type: none"> -Check all wires and connectors to make sure they are tight.
<p>Short run time</p>	<ul style="list-style-type: none"> -Undercharged battery. -Battery is old and will not accept full charge. 	<ul style="list-style-type: none"> -Charge the battery. A new battery should have been charged for at least 12 hours before using the product for the first time and up to 12 hours after each subsequent use. -Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 2 years depending on product use and conditions. Replace only with a Razor replacement battery.
<p>Product runs sluggishly</p>	<ul style="list-style-type: none"> -Riding conditions are too stressful. -Product is overloaded. 	<ul style="list-style-type: none"> -Use only on solid, flat, clean and dry surfaces, such as pavement or level ground. -Make sure you do not overload the product by allowing more than one rider at one time, exceeding the maximum weight limit, going up too steep a hill, or towing objects behind the product. Check the air pressure of the front wheel.
<p>Sometimes the product doesn't run, but other times it does</p>	<ul style="list-style-type: none"> -Loose wires or connectors. -Motor or electrical switch damage. 	<ul style="list-style-type: none"> -Check all wires connectors to make sure they are tight. -Contact your local Razor authorized service centre for diagnosis and repair.
<p>Product makes loud noises or grinding sounds</p>	<ul style="list-style-type: none"> -Chain is too dry. 	<p>Apply a lubricant, such as 3 in 1™ or Tri-Flow™, to the chain.</p>